

# **Dental Benefits**

Metropolitan Life Insurance Company

### Overview of Benefits for: REED COLLEGE

Date Prepared: 01-25-2021

The Preferred Dentist Program was designed to help you get the dental care you need and help lower your costs. You get benefits for a wide range of covered services — both in and out of the network. The goal is to deliver affordable protection for a healthier smile and a healthier you.

Coverage Type	In-Network: % of Negotiated Fee	Out-of-Network: % of R&C Fee <sup>1</sup>
Type A	100%	100%
Туре В	80%	80%
Type C	60%	60%
Orthodontia	50%	50%
Deductible: Individual/Family*	\$50 (Type B & C)	\$50 (Type B & C)
Annual Maximum Benefit: Per Individual	\$2000	\$2000
Orthodontia Lifetime Maximum: Per Individual	\$1500	\$1500
	Ortho applies to Adult and Child (Up to dependent age limit)	

# **Understanding Your Dental Benefits Plan**

With the MetLife Preferred Dentist Program you can visit the dentist of your choice – an "in-network" dentist (a participating MetLife dentist) or an "out-of-network" dentist.

- Plan benefits for in-network services are based on the percentage of the Negotiated fee –the fee that in-network dentists have agreed to accept as payment in full for covered services, subject to any co-payments, deductibles, cost sharing and benefit maximums. Negotiated fees are subject to change.
- Plan benefits for out-of-network services are based on a percentage of the Reasonable and Customary (R&C) charge. If you choose a dentist who does not participate in the network, your out-of-pocket expenses may be higher, since you will be responsible for paying any difference between the dentist's fee and your plan's payment for the approved service. Please refer to the Selected Covered Services and Frequency Limitations page of this document for details regarding how R&C charges are defined under this plan.

# Take advantage of online selfservice capabilities with MyBenefits.

- Check the status of your claims
- · Locate a participating dentist
- Access MetLife's Oral Health Library
- Elect to view your Explanation of Benefits online

If you are not already registered, just go to www.metlife.com/mybenefits and follow the easy registration instructions.

Certain plan benefits are based on a percentage of the negotiated fee. This is the amount that participating dentists have agreed to accept as payment in full. If your plan benefits are based on a percentage of the Reasonable and Customary (R&C) charges, your out-of-pocket expenses may be more, since you will be responsible for paying any difference between the dentist's fee and your plan's payment for the approved service.

Savings from enrolling in a dental benefits plan will depend on various factors, including the cost of the plan, how often participants visit the dentist and the cost of services rendered.

<sup>\*</sup> If you are enrolled for dependent coverage, a maximum family deductible may apply.

# Selected Covered Services and Frequency Limitations\*

Type A		
· Oral Examinations	2 in 1 year.	
· Fluoride	Children to age 18 / 2 in 1 year.	
· Bitewing X-rays	Adult - 2 in 1 year / Children - 2 in 1 year.	
· Full Mouth X-rays	1 in 3 years.	
· Space Maintainers	For dependent children to age 12. Limited to 1 per lifetime per area.	
Sealants (1st & 2nd permanent molars)	1 per tooth in 60 months of a dependent child up to 18 <sup>th</sup> birthday.	
· Cleanings	2 in 1 year.	
Type B		
· Periodontal Maintenance	2 in 1 year less the number of teeth cleanings.	
· Emergency Palliative Treatment		
· Periodontal Root Planing & Scaling	1 per quadrant in any 24 months period.	
· Periodontal Surgery	1 in 36 months.	
· Amalgam & Composite Fillings	1 per surface in 24 months.	
· Simple Extractions		
· Root Canal	One per tooth per Lifetime.	
Surgical Extractions	·	
Type C		
· Crowns	1 in 84 months.	
· Dentures	1 in 84 months.	
· Bridges	1 in 84 months.	
· Repairs (Crowns)	1 in 12 months.	
Orthodontia	•	

- Dependent children are covered up to their 26th birthday.
- All dental procedures performed in connection with orthodontic treatment are payable as Orthodontia.
- Payments are on a repetitive basis.
- 20% of the Orthodontia Lifetime Maximum will be considered at initial placement of the appliance and paid based on the plan benefit's coinsurance level for Orthodontia as defined in the Plan Summary.
- Orthodontic benefits end at cancellation of coverage.

The service categories and plan limitations shown in this document represent an overview of your plan benefits, but are not a complete description of the plan. Before making any purchase or enrollment decision you should review the certificate of insurance which is available through MetLife or your employer. In the event of a conflict between this overview and your certificate of insurance, your certificate of insurance governs. Like most group dental insurance policies, MetLife group policies contain certain exclusions, limitations and waiting periods and terms for keeping them in force. The certificate of insurance sets forth all plan terms and provisions, including all exclusions and limitations.

\*Alternate Benefits: Your dental plan provides that if there are two or more professionally acceptable dental treatment alternatives for a dental condition, your plan bases reimbursement, and the associated procedure charge, on the least costly treatment alternative. If you and your dentist have agreed on a treatment that is more costly than the treatment upon which the plan benefit is based, you will be responsible for any additional payment responsibility. To avoid any misunderstandings, we suggest you discuss treatment options with your dentist before services are rendered, and obtain a pretreatment estimate of benefits prior to receiving certain high cost services such as crowns, bridges or dentures. You and your dentist will each receive an Explanation of Benefits (EOB) outlining the services provided, your plan's reimbursement for those services, and your out-of-pocket expense. Actual payments may vary from the pretreatment estimate depending upon annual maximums, plan frequency limits, deductibles and other limits applicable at time of payment.

#### **Exclusions**

# We will not pay Dental Insurance benefits for charges incurred for:

- 1. Services which are not Dentally Necessary, those which do not meet generally accepted standards of care for treating the particular dental condition, or which We deem experimental in nature.
- 2. Services for which You would not be required to pay in the absence of Dental Insurance.
- 3. Services or supplies received by You or Your Dependent before the Dental Insurance starts for that person.
- 4. Services which are primarily cosmetic (For residents of Texas, see notice page section in your certificate).
- 5. Services which are neither performed nor prescribed by a Dentist except for those services of a licensed dental hygienist which are supervised and billed by a Dentist and which are for:
  - scaling and polishing of teeth; or
  - · fluoride treatments.
- 6. Services or appliances which restore or alter occlusion or vertical dimension.
- 7. Restoration of tooth structure damaged by attrition, abrasion or erosion.
- 8. Restorations or appliances used for the purpose of periodontal splinting.
- 9. Counseling or instruction about oral hygiene, plaque control, nutrition and tobacco.
- 10. Personal supplies or devices including, but not limited to: water piks, toothbrushes, or dental floss.
- 11. Decoration, personalization or inscription of any tooth, device, appliance, crown or other dental work.
- 12. Missed appointments.
- 13. Services:
  - · covered under any workers' compensation or occupational disease law;
  - covered under any employer liability law;
  - · for which the employer of the person receiving such services is not required to pay; or
  - · received at a facility maintained by the Employer, labor union, mutual benefit association, or VA hospital.
- 14. Services covered under other coverage provided by the Employer.
- 15. Temporary or provisional restorations.
- 16. Temporary or provisional appliances.
- 17. Prescription drugs.
- 18. Services for which the submitted documentation indicates a poor prognosis.
- 19. The following when charged by the Dentist on a separate basis:
  - · claim form completion;
  - infection control such as gloves, masks, and sterilization of supplies; or
  - · local anesthesia, non-intravenous conscious sedation or analgesia such as nitrous oxide.
- 20. Dental services arising out of accidental injury to the teeth and supporting structures, except for injuries to the teeth due to chewing or biting of food.
- 21. Caries susceptibility tests.
- 22. Initial installation of a fixed and permanent Denture to replace one or more natural teeth which were missing before such person was insured for Dental Insurance, except for congenitally missing natural teeth.
- 23. Other fixed Denture prosthetic services not described elsewhere in this certificate.
- 24. Precision attachments.
- 25. Adjustment of a Denture
- 26 Diagnosis and treatment of temporomandibular joint (TMJ) disorders. This exclusion does not apply to residents of Minnesota. 1
- 27. Repair or replacement of an orthodontic device.1
- 28. Duplicate prosthetic devices or appliances.
- 29. Replacement of a lost or stolen appliance, Cast Restoration, or Denture.
- 30. Intra and extraoral photographic images.

<sup>&</sup>lt;sup>1</sup> Some of these exclusions may not apply. Please see your plan design and certificate for details.

- 12 months on all other Basic Services
- 24 months on Major Services
- 24 months on Orthodontia Services (if applicable)

\*If the policy holder participates in a section 125 plan <u>and</u> has an annual open enrollment period, the dental coverage will not be subject to any waiting periods. Please consult your Benefits Administrator or your certificate for this plan information.

# Am I eligible for all benefits the first day of coverage?

Your plan may include benefit waiting periods. Please refer to the certificate of insurance or your Benefits Administrator for details about the services that are subject to the waiting periods and the length of time they apply.

# How can I learn about what dentists in my area charge for different procedures?

If you have MyBenefits you can access the Dental Procedure Tool. You can use the tool to look up average in- and out-of-network fees for dental services in your area. \* You'll find fees for services such as exams, cleanings, fillings, crowns, and more. Just log in at <a href="https://www.metlife.com/mybenefits">www.metlife.com/mybenefits</a>.

\* The Dental Procedure Fee Tool application is provided by VerifPoint, an independent vendor. Network fee information is supplied to VerifPoint by MetLife and is not available for providers who participate with MetLife through a third-party. Out-of-network fee information is provided by VerifPoint. This tool does not provide the payment information used by MetLife when processing your claims. Prior to receiving services, pretreatment estimates through your dentist will provide the most accurate fee and payment information

# Can MetLife help me find a dentist outside of the U.S. if I am traveling?

Yes. Through MetLife's International Dental Travel Assistance program<sup>1</sup> you can obtain a referral to a local dentist by calling 1-312-356-5970 (collect) when outside the U.S. to receive immediate care until you can see your dentist. Coverage will be considered under your out-of-network<sup>2</sup> benefits. Please remember to hold on to all receipts to submit a dental claim.

1 International Dental Travel Assistance services are administered by AXA Assistance USA, Inc. Certain benefits provided under the Travel Assistance program are underwritten by Virginia Surety Company, Inc. AXA Assistance and Virginia Surety are not affiliated with MetLife, and the services and benefits they provide are separate and apart from the insurance provided by MetLife. Referral services are not available in all locations.

2 Refer to your dental benefits plan summary your out-of-network dental coverage.

# CALIFORNIA HEALTHCARE LANGUA GE ASSISTANCE PROGRAM NOTICE TO INSUREDS

NOTICE TO INSUREDS No Cost Language Servic**&s**u can get an interpreter. You can get documents reads**tom, so seant d**o you in your language. For help, call us at number listed on your ID card, if any, or 1-800-942**r086**th **Expr** call the CA Dept. of Insurance at 1-800-927-4357. To receive a copy of the attached MetLife document translated in CA LAP STANDALONE NOTICE September2008